

CHEHAW PASS FREQUENTLY ASKED QUESTIONS FOR LIBRARY PATRONS

Part I: Accessing and using the Chehaw Pass

- **How does the Chehaw Pass program work?**
Check out the Chehaw Pass from any branch of the Dougherty County Public Library. Present the park pass along with your checkout receipt at the Chehaw admission gate within 7 days. One pass/authorized receipt is good for free admission to the park and zoo for up to 6 people (up to 2 adults and up to 4 children ages 4 - 18; children under 4 are free). Larger family groups must pay for any additional admissions required.
- **How long may I keep the pass, and may I renew it if I don't have a chance to go?** The pass is due back to the library 7 days after you check it out.
- **How much time do I have to use the pass at the park and zoo? Are there rain checks or make-up dates?**
The pass must be presented at Chehaw within 7 days of checkout or renewal, if applicable. Chehaw is a rain-or-shine destination; there are no rain checks or make-up dates.
- **Am I permitted to request a hold if the pass has been checked out by another cardholder?** No. A hold may not be placed on the pass if it has been checked out by another cardholder and is currently unavailable for circulation.
- **Will Chehaw keep the pass?** Following presentation at the admissions gate, Chehaw will return the pass to the cardholder. The pass should be returned to Dougherty County Public Library by the due date. Cardholders returning the pass after the due date will incur a \$3.00/day fee.
- **What will happen if I lose the pass?** Cardholders who lose a pass will incur a \$30.00 fee.

Part II: Making the most of your trip to Chehaw

- **Who do I contact if I have questions about my upcoming visit?**
The Chehaw general information line is 229-430-5275. You may also visit the Chehaw website, chehaw.org, for more details that may be useful in planning your visit.
- **Where do I present the pass and checkout receipt?**
Present the pass and checkout receipt at the admissions gate.
- **What are hours of operation?**
Chehaw is open seven days a week, 363 days a year; closed only on Thanksgiving, Christmas, and New Year's. Standard operating hours are 9:30 a.m. to 5:30 p.m.
- **What does the Chehaw Park Pass include?**
The pass is valid for general admission to the park and zoo. The pass may not be used for special events.